

The global evolving workforce. Key trends and future outlook.

Trend
#1

The office is king, But it's still a jungle.



97%

of employees spend at least some time
in their employer's office.

32h

26h



On average, employees in **developed markets**
spend more hours per week than employees in
emerging markets in their **employer's office**.



35%

of employees globally indicate they work in
public places on average 2 hours per week.

Employee's spend:

2h

per week
working in
public places
(except UAE=4 and
India=3).

4h

per week
working at an
external location.

5h

per week
working from
home.

29h

per week
working in their
employer's.



53%

of offices now use open-floor plans.



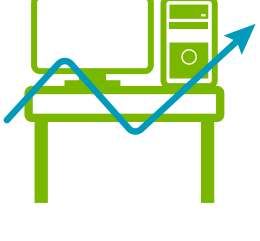
38% of office
layouts globally are
now in the **traditional
format of offices**
and **cubicles**.



25% are **fully open**
with little to **no barrier**
between employees.

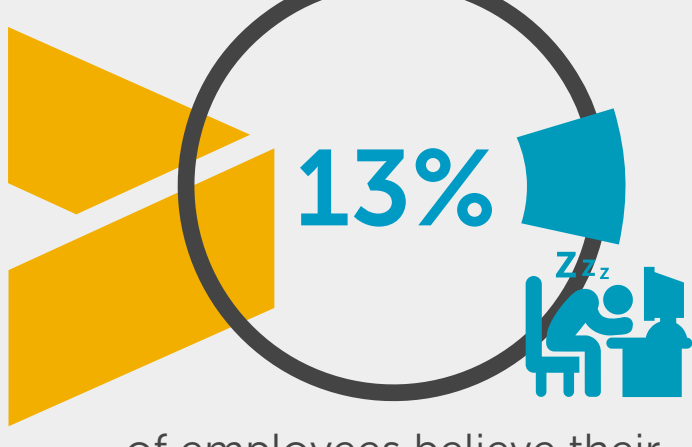
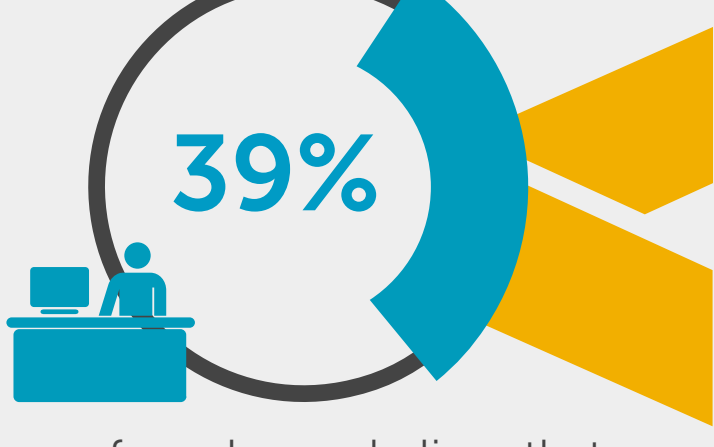


28% have a **mix**
of offices and
open spaces.



48%

of employees perceive that the floor plan
has no impact on their productivity.



76%

of office-based employees feel they work
best in an office at their desk.

50%

employees
globally feel very
or extremely
comfortable
at their desk.

13%

indicate they
are not very or
not at all
comfortable.



Employees in emerging
markets are more likely to
report their discomfort at
59% as compared to those in
developed markets at **34%**.



48%

of employees indicate they are frequently
interrupted at work in the office.



Almost **1 in 5** employees **wear headphones** or
earbuds in the office, and that **usage doubles** for
those who feel they are **frequently interrupted**.

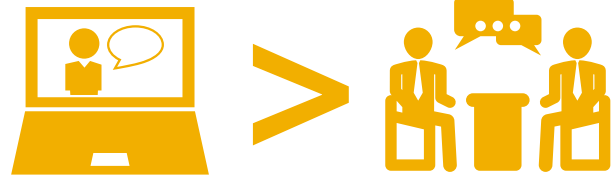


54%

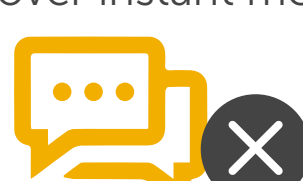
of employees prefer in-person over
online meetings.

15%

Prefer online meetings
to in-personal meetings.



Phone calls and email are
preferred equally, but both are
preferred over instant messenger.



51%

of employees still frequently IM or email
colleagues who are located physically near
them rather than talking with them directly.

67%

of employees in emerging
markets agree that they
frequently IM or **email**
those close to them.



Compared to **37%**
in more developed markets.